△ AZODHA

Accelerating innovative care delivery with AI-led integrated digital enablement

Our Success Stories

Care2U: Revolutionizing Acute Care at Home with Azodha

Executive Summary

Care2U, a leader in acute care at home in US, partnered with Azodha to overcome operational challenges and streamline their innovative care delivery model. By leveraging Azodha's integrated digital enablement platform, Care2U achieved significant improvements in patient intake, scheduling, telehealth, and care coordination processes.

Challenges

- **Patient Experience & Coordination:** Traditional EHR and CRM systems lacked capabilities to streamline patient intake, onboarding, and scheduling
- **Operational Inefficiencies:** Existing systems were not optimized for complex, high-acuity home care, leading to manual processes that slowed operations
- **Resource Allocation:** Limited operational visibility and resource management caused delays in patient care

Azodha's Solution

- **Beyond Basic EHR, CRM, Scheduling & Telehealth:** Azodha;s AI led integrated digital platform enabled digitized patient intake, home and hybrid appointment scheduling, enabled telehealth and visit wait room, real time care coordination and automated advanced directives all integrated with existing EHR and other systems.
- **Market Differentiation:** Azodha's modular platform allowed Care2U to tailor processes, enhancing efficiency and creating a seamless patient as well as provider experience.
- **Integrated Systems:** Seamless integration with existing tools provided real-time data for better decision-making, care delivery and driving operational efficiency.

Key Outcomes Achieved by Care2U

4,837 ER visits avoided	**6,613** hospital days saved	**2,600** hospital discharges managed	**20-25%** time saving per visit	**70-80%** technology cost savings	Enabling NPS **over 90**

Why Azodha's Approach Makes a Difference

Highly configurable and modular platform	Seamless integration with existing systems	Scalability and future-proofing	Strategic design partnership

Conclusion

Azodha's solution has become the operational backbone that enables Care2U to deliver its innovative acute care-at-home model. By addressing inefficiencies in key areas, Azodha has allowed Care2U to scale, improve patient outcomes, and reduce costs while maintaining a high level of patient satisfaction.

❝ Azodha's AI-driven integration platform for acute care at home has been a game-changer for Care2U. What truly distinguishes Azodha is their strategic collaboration, innovation, and platform adaptability, significantly improving our patient satisfaction, operational efficiency, and resource optimization.

Allen Dine
Vice President Operations
🔲 CARE2U

❝ As Care2U works to revolutionize the delivery of acute care by reconstructing all of the intricate processes that occur in the hospital to the home environment, we needed a partner that could build a configurable solution that would allow us to optimize workflows and achieve scalability. Azodha has been a fantastic partner by allowing us to incrementally build layer upon layer of technology using its platform to enable our care delivery.

Kevin Munjal
Chief Medical Officer
🔲 CARE2U

Expand Health – Scaling Personalized Longevity Care

Innovative longevity and healthy aging care organization offering clinic based and digital patient care in South Africa and Romania

Challenges

- Labor intensive and costly manual data review and personalized patient care plan creation by providers
- Lack of tools for patient engagement and management for longevity model
- Existing solutions were non-scalable, expensive, and had longer implementation cycle

Outcomes

120+ hours saved per provider per month.

Reducing health plan development **time from 6 hours to 1 hour**

Enabled each provider to see **30+ more patients** monthly.

Solutions

Azodha's scalable, AI-driven platform with a patient app and provider portal

AI driven data extraction and personalized longevity care plan creation

Automated care plans reduced development time from 5 to under 1 hour

Enhanced patient engagement with wearables, real-time feedback, and personalized KPIs
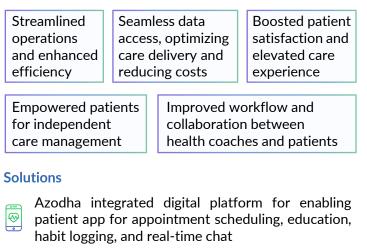
Singapore-Based Healthcare Organization – Enabling Digital Chronic Care

Organization transforming chronic care with behavior change, onsite clinics, and digital care in Singapore.

Challenges

- Lack of an integrated digital patient interaction and engagement
- Inability to deploy digital care programs
- Time intensive manual patient care journey management by health coaches

Outcomes

Streamlined operations and enhanced efficiency

Seamless data access, optimizing care delivery and reducing costs

Boosted patient satisfaction and elevated care experience

Empowered patients for independent care management

Improved workflow and collaboration between health coaches and patients

Solutions

Azodha integrated digital platform for enabling patient app for appointment scheduling, education, habit logging, and real-time chat

Expanded product offerings with high-touch and low-touch solutions

Secure and interactive real-time patient provider chat

Integrated patient learning, behavior change for digital care programs

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" Azodha is a robust, AI-driven digital enablement platform that adapts seamlessly to the ever-evolving needs at Expand Health. One of the greatest advantages of working with Azodha is their pre-built comprehensive functionality, which allowed us to deploy an effective solution within months and at a fraction of the cost.

Jack Harland
Co-Founder & CPO
EXPAND HEALTH

" By incorporating the Azodha's platform and patient app into Welkin's platform, we've managed to fulfill our clients' patient-related requirements more efficiently. The extensive care management features not only optimize care team workflows but also yield substantial operational efficiency and cost benefits. Azodha's in-depth knowledge of healthcare and innovation has allowed us to provide personalized, experiences that meet our clients' expectations.

Michelle Pampin
Chief Executive Officer
welkin

Let's get started

Transform your care delivery with Azodha's AI driven integrations and digital enablement platform. Contact us for a demo or consultation.